



OPENING HOURS

Open daily according to the published schedule on www.madeiraairport.pt, but possibly closing on **24** and **25 December**.

AVAILABLE SEATING: 34 (subject to availability)

ACCESS

- Use of the Lounge is restricted to ticketholders, people with lounge cards or anyone buying a pass valid for one day, subject to availability.
- Users may be requested to fill in a registration form, indicating their names and account numbers.
- Access is free to children under the age of two.
- Expired access cards will be kept by the Lounge receptionist.
- The access card is non-transferable and may not be given to other users. The Lounge receptionist will keep any access card presented by anybody that is not its rightful holder.
- Entry to the Lounge is only permitted 3h30m before the scheduled boarding time, mentioned on the boarding pass.

USE REGULATION

- The maximum amount of time anybody will be allowed to stay in the Lounge is 3 hours.
- A diverse range of food and drinks are available to the users. Each user can have up to three free alcoholic drinks per visit.
- Food or drinks acquired outside may not be consumed in the Lounge.
- Likewise, food or drinks obtained in the Lounge may not be taken outside.
- No smoking is allowed, except in the areas set aside for this purpose.



- Earphones must be used whenever personal electronic devices with sound, such as laptops and smartphones, are used. The use of mobile phones is limited
- Parents or people with babies or children that disturb the other users may be asked to leave the Lounge.
- Pets are allowed, provided they are kept in their own carriers and as long as they do not disturb other users.
- Safety and fire regulations do not allow luggage trolleys to be taken into the Lounge.

GENERAL

- ANA reserves the right to limit, alter and/or modify the fees, benefits, services, location and opening hours of the Lounge at any time, without written notification.
- ANA will not be responsible for any losses or damage to luggage or other property of the users.
- Users must be dressed and behave appropriately. ANA reserves the right, at its own discretion, to refuse admission to any user who does not respect these requirements, or to have them removed from the lounge.
- ANA reserves the right to revoke usage privileges for all those who do not comply with these regulations.